
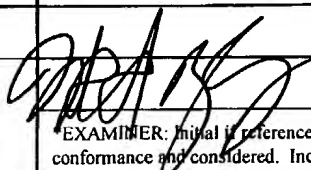


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Form PTO-1449 (Rev. 8-83)		U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE				ATTY. DOCKET NO. EMPIR-042PUS		APPLICATION NO. 09/943,640	
		INFORMATION DISCLOSURE CITATION <i>(Use several sheets if necessary)</i>							
		APPLICANT Wesley C. Hand et al.		FILING DATE August 30, 2001		GROUP 2184			

U.S. PATENT DOCUMENTS														
EXAMINER INITIAL		DOCUMENT NUMBER							DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE*	
TF		5	5	4	2	0	4	3	07/30/96	Cohen et al.				
TF		6	0	7	4	4	2	6	07/13/00	Baumgartner et al.				

FOREIGN PATENT DOCUMENTS															
		DOCUMENT NUMBER							DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION		
														YES	NO

OTHER DOCUMENTS (including Author, Title, Date, Pertinent Pages, Etc.)	
	Copy of International Search Report for PCT/US02/27675
TF	Hammer Technologies: "Automated Regression Testing for IVR Applications", Hammer Technology Datasheets, January 2000, XP002219654 Retrieved from Internet.
TF	Empirix Contact Center Test Group: "Hammer IT. Call Center Telephony Testing System", EMPIRIX DATASHEETS, February 2001, XP002219655, Retrieved from the Internet.
Examiner TF	<div style="display: flex; justify-content: space-between; align-items: center;">  <div> Date Considered: 5/29/04 </div> </div> <p style="font-size: small; margin-top: 5px;">EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and considered. Include copy of this form with next communication to applicant.</p>